**O’Tia**

**Newnan, GA**

**Her Story:**

To get a career in Technology would be life changing. Me and my kids would be able to purchase a home. I would no longer have to make decisions to feed my kids and I go without. The ability to put my kids in extracurricular activities and not have to make decisions based on the lack of finances. This would change my family life and relieve me of some of the stress I have. This would mean the works to me. Breaking generational barriers and most importantly leading an excellent example and path for my kids.

**For reference:**

**Company Name:** Sertec Corporation

**Job Title:** Customer Service Lead

**Work Experience**: Insurance Claims Adjuster, Team Leader, Customer Relations Associate, Insurance Claims Medical Assistant

**Other Skills:**

**College Degree:** Georgia Southern, B.S Human Resource Management

**Education**:

Cyber Security Certification-Emory University

**Annual Income:**

**Open to Relocation? Where?**

**Observation characteristics from Emory (Outgoing, Quiet/Shy, Leader, Team Contributor, etc.)**

O'Tia is an excellent student who completes all assignments on time. She has developed strong connections with her classmates and is someone they can rely on for assistance and information. She is a wonderful collaborator and problem solver who looks out for her classmates and is very respectful. Attends lab help sessions, asks questions. Active listener, willing to ask questions, helps others, and volunteers to present her weekly research.

**Competencies: (Interpersonal Skills, Cooperation and Collaboration, Time Management & Administration, Leadership, Communication Skills, Strategic Thinker, etc.)**

Leader

Great Collaboration

Inquisitive