**Lourdes**

**Mableton, GA**

**Her Story:**

As single mom, challenges have been always passed because I have the love and support of my two kids. When I read the Flyer I answer yes to the questions in the program. I am Hispanic with no opportunities to study because the payments for the daily living are very tight and I have no way to pay tuition other than getting loans. Being enrolled in this program give me the hope that even I am in the group of the minority, I can find a job with the same opportunities as others can hold. I am feeling I have not reached to my potential as professional and this programs represents to me an open door to prepare me for a better job. This program means to me a big heart filled with gratitude. My kids will be proud of Mom knowing she is still perusing goals to succeed in here: The U.S. my second country. I hope to get the correct knowledge to practice more in the labs. I hope I can pass the final test. I hope I can find a job in the cybersecurity field. I hope with a career in the cybersecurity I can help my family financially in a better way.

**For reference:**

**Company Name:** Delta Airlines Inc.

**Job Title:** Operations Engineer

**Work Experience**: Customer Service, IT Tech Poll, System Engineer, Business Analyst, Field Engineer, Database Administrator, Database Administrator, Developer, Network Administrator / Programmer / Business Analyst

**Other Skills:** Windows 10, Unix, AIX, Virtual Machines; .NET, Visual Basic, MS SQL, Oracle, MS Access, Python, MATLAB, SOA (Proficy WF); Cybersecurity: Wireshark, trained on SIEM, Nmap, Nessus. VPN, Remote Desktop, VMware Horizon (Client / Admin), VDI/VMware View, Dameware, Pulse Secure, SSGM, SailPoint, Sales Force, Active Directory, ServiceNow, Teradici, Cisco Phone configuration, Avaya Phone configuration, AWS, Tools to migrate legacy platforms to cloud. Cybersecurity knowledge: Risks, Threats, and Vulnerabilities; Business Drivers of Information Security; Contingency Planning; Networks and Telecommunications; Access Controls; Cryptograph; Malicious Software and Attack Vectors; Security Operations and Administration; Auditing, Testing, and Monitoring; Digital Forensics; Cloud Security; Information Security Standards; Information Security Certifications; Compliance Law

**College Degree:** B.S. Information Systems-University of Mexico

**Education**: Cybersecurity certification |2022| Emory University, Project Management certification | in-progress | PMI WNG Services Inc., Business Entrepreneur in web services| 2021 | Latin American Association

**Annual Income:** N/A

**Open to Relocation? Where?** Yes, Anywhere

**Observation characteristics from Emory (Outgoing, Quiet/Shy, Leader, Team Contributor, etc.)**

Lourdes finishes lab early, attends lab help sessions. She provides help to other students, volunteers to present her research, and finishes labs early. Completes assignments, attends help sessions to assist fellow students and definitely has a proficient understanding of the material.

**Competencies: (Interpersonal Skills, Cooperation and Collaboration, Time Management & Administration, Leadership, Communication Skills, Strategic Thinker, etc.)**

Good Teamwork

Intelligent

Proactive