**Felicia**

**Jonesboro, GA**

**Her Story:**

I would like to learn more about cyber security to secure a better career and better pay. I would like a new career in technology so I wouldn't have to live check to check and it would put in me in a better position to take care of my granddaughter

**For reference:**

**Company Name:** Gainwell Technology

**Job Title:** Field Inspector

**Work Experience**: Call Center Representative, Customer Service

**Other Skills:**

Leadership, Team Management, Organization, Information Security, Data Analytics, Problem Solving,

Risk Assessment, Analysis & Reporting, Adaptability, SQL, Solution Oriented, Proven Ability

**College Degree:** Georgia Medical Institute-Respiratory Therapy-Associate of Science, Computer Learning Center-Information Technology/ Network Administration-Technical Diploma

**Education**: Emory University-Cybersecurity & Information Security Certification, Clayton State University-Continuing Education, ABCs of Custom Brokerage**,** Professional Investigator Certification

**Annual Income:** $49,200

**Open to Relocation? Where?** No

**Observation characteristics from Emory (Outgoing, Quiet/Shy, Leader, Team Contributor, etc.)**

Felicia is a regular contributor to group discussions and completes all submissions with care. Great collaborator, great student, and great team player.

**Competencies: (Interpersonal Skills, Cooperation and Collaboration, Time Management & Administration, Leadership, Communication Skills, Strategic Thinker, etc.)**

Great Collaboration

Very Detailed

Great Teamwork